



Creating your Community Connect account

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Purpose

- To provide guidance on how to create a Community Connect Profile for your residence property.
-

Video



Directions

- ❶ Creating accounts is quick and easy. Direct the resident to your department's Community Connect landing page to begin registration, then follow these steps:

Enroll By Email

Step 1 - Register



☐ I accept the [terms of use](#)



I'm not a robot



reCAPTCHA
Privacy - Terms

REGISTER

Or use your Social Networks



FACEBOOK



GOOGLE

If you are already registered please [SIGN IN](#)

1. Provide an email that you're able to receive notifications from.
2. Create and confirm a password
3. Review the Terms & Conditions
4. Check the box to Accept the Terms & Conditions
5. Check the box for the CAPTCHA, to prove you are human and not a computer.

REGISTER

6. Click
7. You will be sent a verification link in your email.
8. Click on this verification link and that will activate your account.



Don't forget to check your spam/junk folder if you or a resident does not get the verification link.

Step 2 - Please Tell Us About Yourself

Complete this information and click **NEXT**.

Welcome to **CommunityConnect!**
Let's get started

Step 1: Please tell us about yourself!

First Name

Last Name

Phone

NEXT

CANCEL

Step 3 - Where is your property or household?

Complete the Address information. If you have an apartment or unit number, please include it here.



Welcome to **CommunityConnect!**
Let's get started

Step 2: Where is your property or household?

Address Line 1 (required)

Street address

Suite / Unit Number

Apartment, suite, unit, building, floor, etc.

City (required)

State (required)

Zip (required)

NEXT

CANCEL

Step 4- Complete your Community Connect Profile

Each department may have different sections of Community Connect activated. Please advise the residents to complete as much information as they can and apply it to their household.

Community Connect **ARCADIA FIRE DEPARTMENT**

My Info

710 S SANTA ANITA AVE, ARCADIA, CA, 91006

Name: John Smith
Email: nullenfd@yahoo.com
Phone: 123-456-7890
Time Zone: (UTC-08:00) Pacific Time

Household Information

Elevator: -
Sprinkler System: -
Smoke Detection: -
Fuel Storage Tank: -
Pool: -
Basement: -
Meeting Place: -
Property Ownership: -

Contacts

John Smith (OCCUPANT)
Phone: 123-456-7890

Functional Needs

Does anyone at your property or home have functional needs we should know about?

Pets

Tell us about any pets or animals at your property or home

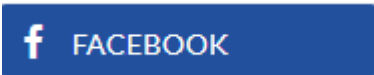
Access & Utilities

Bedroom Locations: -
Front Door Directions: -
Knox/Supra Box Location and Code: -
Gate Code: -
Gas Shut-off location: -
Water Shut-off location: -
Electric Shut-off location: -

Enroll with Facebook

Residents can utilize their Facebook account to join Community Connect. If they chose to register with Facebook, follow these steps:

Step 1 - Register

1. Click the  icon on the registration page
2. A pop-up window will launch
3. Click "**Continue as NAME**"

Step 2 - Please Tell Us About Yourself

Complete this information and click **NEXT**.

Welcome to **CommunityConnect!**
Let's get started

Step 1: Please tell us about yourself!

First Name

Last Name

Phone

NEXT

CANCEL

Step 3 - Where is your Property or Household?

Complete the Address information. If you have an apartment or unit number, please include it here.



Welcome to **CommunityConnect!**
Let's get started

Step 2: Where is your property or household?

Address Line 1 (required)

Street address

Suite / Unit Number

Apartment, suite, unit, building, floor, etc.

City (required)

State (required)

Zip (required)

NEXT

CANCEL

Step 4 - Complete your Community Connect Profile

Each department may have different sections of Community Connect activated. Please advise the residents to complete as much information as they can and apply it to their household.

Community Connect

My Info

710 S SANTA ANITA AVE, ARCADIA, CA, 91006

Name: John Smith
Email: mullenfd@yahoo.com
Phone: 123-456-7890
Time Zone: (UTC-08:00) Pacific Time

Household Information

Elevator: -
Sprinkler System: -
Smoke Detection: -
Fuel Storage Tank: -
Pool: -
Basement: -
Meeting Place: -
Property Ownership: -

Contacts

John Smith (OCCUPANT)
Phone: 123-456-7890

Functional Needs

Does anyone at your property or home have functional needs we should know about?

Pets

Tell us about any pets or animals at your property or home

Access & Utilities

Bedroom Locations: -
Front Door Directions: -
Knox/Supra Box Location and Code: -
Gate Code: -
Gas Shut-off location: -
Water Shut-off location: -
Electric Shut-off location: -

Enroll with Google

Residents can utilize their Facebook account to join Community Connect. If they chose to register with Facebook, follow these steps:

Step 1 - Register

1. Click the  icon on the registration page
2. A pop-up window will launch and ask for your Google Account information.
3. Sign in with your Google information.



Sign in

with your Google Account

Email or phone

[Forgot email?](#)

Not your computer? Use Guest mode to sign in privately. [Learn more](#)

Create account

Next

English (United States) ▾

Help

Privacy

Terms

Step 2 - Please Tell Us About Yourself

Complete this information and click **NEXT**.

Welcome to [CommunityConnect!](#)
Let's get started

Step 1: Please tell us about yourself!

First Name

Last Name

Phone

NEXT

CANCEL

Step 3 - Where is your Property or Household?

Complete the Address information. If you have an apartment or unit number, please include it here.



Welcome to **CommunityConnect!**
Let's get started

Step 2: Where is your property or household?

Address Line 1 (required)

Street address

Suite / Unit Number

Apartment, suite, unit, building, floor, etc.

City (required)

State (required)

Zip (required)

NEXT

CANCEL

Step 4 - Complete your Community Connect Profile

Each department may have different sections of Community Connect activated. Please advise the residents to complete as much information as they can and apply it to their household.

The screenshot shows the Community Connect profile dashboard. At the top, there are logos for Community Connect and the Arcadia Fire Department, followed by a navigation bar with icons for profile, home, contacts, accessibility, pets, and a menu. The main content area is divided into six sections, each with a red icon and a title:

- My Info**: Displays the address "710 S SANTA ANITA AVE, ARCADIA, CA, 91006" and personal details for John Smith (Name, Email, Phone, Time Zone). An "EDIT" button is at the bottom.
- Household Information**: Lists various home features with checkboxes, including Elevator, Sprinkler System, Smoke Detection, Fuel Storage Tank, Pool, Basement, Meeting Place, and Property Ownership. An "EDIT" button is at the bottom.
- Contacts**: Shows a contact for John Smith (Occupant) with a phone number. An "ADD CONTACT" button is at the bottom.
- Functional Needs**: Asks if anyone at the property has functional needs. An "ADD FUNCTIONAL NEEDS" button is at the bottom.
- Pets**: Asks about pets or animals at the property. An "ADD PET" button is at the bottom.
- Access & Utilities**: Lists locations for various utilities with checkboxes, including Bedroom Locations, Front Door Directions, Knox/Supra Box Location and Code, Gate Code, Gas Shut-off location, Water Shut-off location, and Electric Shut-off location. An "EDIT" button is at the bottom.

The background of the dashboard features a blurred image of a fire scene with firefighters and a fire truck.